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April 9, 2004

Attorney Docket No.: 06975-349001

Mail Stop Patent Application

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Presented for filing is a new patent application claiming priority from a provisional patent application of:

Applicant: PETER A. FORTMAN

Title: COMMUNICATING DIAGNOSTIC INFORMATION OF AN ACTIVE
MODEM SESSION TO AN ONLINE SERVICE

Enclosed are the following papers, including those required to receive a filing date under 37 CFR §1.53(b):

| | <u>Pages</u> |
|---------------|-------------------------------|
| Specification | 10 (Including Cover Page) |
| Claims | 5 |
| Abstract | 1 |
| Declaration | [To be Filed at a Later Date] |
| Drawing(s) | 4 |

Enclosures:

— Return Serial No. Postcard.

Under 35 USC §119(e)(1), this application claims the benefit of prior U.S. provisional application 60/461,425, filed April 10, 2003.

| | |
|--|--------|
| Basic filing fee | \$770 |
| Total claims in excess of 20 times \$18 | \$126 |
| Independent claims in excess of 3 times \$86 | \$258 |
| Fee for multiple dependent claims | \$0 |
| Total filing fee: | \$1154 |

Under 37 CFR §1.53(f), no filing fee is being paid at this time.

If this application is found to be incomplete, or if a telephone conference would otherwise be helpful, please call the undersigned at (202) 783-5070.



13281 U.S. PTO
Frederick P. Fish
1855-1930

W.K. Richardson
1859-1951



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Kindly acknowledge receipt of this application by returning the enclosed postcard.

Please direct all correspondence to the following:

A handwritten signature in black ink, appearing to be 'W. Karl Renner', written over a horizontal line.

26171

PTO Customer Number

Respectfully submitted,

W. Karl Renner

Reg. No. 41,265

Enclosures

WKR/adt

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